Model: Touch Duo
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What is a Programmable Room Thermostat?

A programmable room thermostat is both a programmer and a room thermostat.

The programmer allows you to set “On” and “Off” periods to suit your own lifestyle. The room thermostat works by sensing the air temperature, switching on the heating when the air temperature falls below the thermostat setting, and switching it off once this set temperature has been reached.

So a programmable room thermostat lets you choose what times you want the heating to be on, and what temperature it should reach while it is on. It will allow you to select different temperatures in your home at different times of the day (and days of the week) to meet your particular needs and preferences.

Setting a room thermostat to a higher temperature will not make the room heat up any faster. How quickly the room heats up depends on the design & size of the heating system.

Similarly reducing the temperature setting does not affect how quickly the room cools down. Setting a programmable room thermostat to a lower temperature will result in the room being controlled at a lower temperature, and saves energy.

The way to set and use your programmable room thermostat is to find the lowest temperature settings that you are comfortable with at the different times you have chosen, and then leave it alone to do its job.
The best way to do this is to set the room thermostat to a low temperature – say 18°C, and then turn it up by 1°C each day until you are comfortable with the temperature. You won’t have to adjust the thermostat further. Any adjustment above this setting will waste energy and cost you more money.

If your heating system is a boiler with radiators, there will usually be only one programmable room thermostat to control the whole house. But you can have different temperatures in individual rooms by installing thermostatic radiator valves (TRVs) on individual radiators.

If you don’t have TRVs, you should choose a temperature that is reasonable for the whole house. If you do have TRVs, you can choose a slightly higher setting to make sure that even the coldest room is comfortable, then prevent any overheating in other rooms by adjusting the TRVs.

You are able to temporarily adjust the heating program by overriding or using the temperature hold feature. These features are explained further on pages 14 and 15 of this manual.

Programmable room thermostats need a free flow of air to sense the temperature, so they must not be covered by curtains or blocked by furniture. Nearby electric fires, televisions, wall or table lamps may also prevent the thermostat from working properly.
Installation Procedure

Do

Mount the thermostat at eye level.
Read the instructions fully so you get the best from our product.

Don’t

Do not install near to a direct heat source as this will affect functionality.
Do not push hard on the LCD screen as this may cause irreparable damage.

*This Touch Series thermostat is designed to be flush mounted and requires a back box of 35mm (minimum depth) to be sunk into the wall prior to installation.*

Step 1
Carefully separate the front half of the thermostat from the back plate by placing a small flat head terminal driver into the slots on the bottom face of the thermostat.

Step 2
Place the thermostat front somewhere safe.
Terminate the thermostat as shown in the diagrams on page 25 of this booklet.

Step 3
Screw the thermostat back plate securely into the back box.

Step 4
Clip the front of the thermostat back onto the thermostat back plate.
1. Day Indicator - Displays the day of the week.
2. Holiday Indicator - Displayed when the thermostat is in Holiday mode.
3. Temperature Hold - Displayed when the thermostat is in Hold mode.
4. Clock - Displays time in normal operation, time left in hold or days left in holiday mode.
5. Up/Down Keys - Increase or decrease values shown on top digit group.
6. Flame Icon - Displayed when the thermostat is calling for heat, the flame icon will
7. Keypad Lock Icon - Displayed when the keypad is locked.
8. Zone Selection Keys - Used to select zone to view/control.
9. Frost Icon - Displayed when the thermostat is in frost protection mode.
10. Room Temp - Indicates the current temperature sensor mode.
11. Set - Indicates when changes are being made to programs or temperature set points.
12. Clean Screen - Freezes screen temporarily to enable cleaning.
13. Up/Down Keys - Increase of decrease values shown on bottom digit group.
14. Power Key - Single press to enable/disable frost protection mode or press and hold to turn off display.
15. Cancel Key - Used to exit setup/program operations.
16. Setup/Programming Keys - Used to navigate setup options.
17. Current Temp - Indicates the current sensor temperature.
18. Units of Temperature - Degrees Celsius or Fahrenheit.
19. Comfort Level Selection Keys - Used in comfort level setup (see page 11).

Model: Touch Duo
Setting the Clock

To set the clock, follow these steps:

- Press PROG
- Press CLOCK
- Use the Down key to set the hours
- Use the Up key to set the minutes
- Use the Day key to set the day of the week
- Press DONE to confirm and exit
Temperature Display

The temperature display information is driven by two different inputs: the sensor measurement and the target temperature you have set.

Room Temperature

This is the current room temperature.

SET Temperature

This is the temperature you are trying to achieve in your home.

The ZONE 1 / ZONE 2 keys allow you to view and control each zone independently. The zone that is currently selected appears underlined on screen.
Comfort Levels Explained

Comfort levels allow you to set different temperatures throughout the day. For example, you may want the home warm in the morning when you are getting ready for work, cooler during the day when the house is unoccupied and then warmer in the evening when you are home relaxing.

The thermostat offers 2 programming options:
- 5/2 Day Programming - 4 levels for the weekdays and 4 different levels for the weekend.
- 7 Day Programming - 4 levels for each day.

See page 21 for details on how to switch between these modes.

Tip! If you don’t want to use all of the comfort levels, just set the time to --.--

Default comfort levels are pre-programmed but you can change them easily.

<table>
<thead>
<tr>
<th>Weekday Level</th>
<th>Time</th>
<th>Temp</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wake</td>
<td>08:00</td>
<td>21°C</td>
</tr>
<tr>
<td>Leave</td>
<td>09:30</td>
<td>16°C</td>
</tr>
<tr>
<td>Return</td>
<td>16:30</td>
<td>22°C</td>
</tr>
<tr>
<td>Sleep</td>
<td>23:00</td>
<td>17°C</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Weekend Level</th>
<th>Time</th>
<th>Temp</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wake</td>
<td>09:00</td>
<td>21°C</td>
</tr>
<tr>
<td>Leave</td>
<td>22:00</td>
<td>16°C</td>
</tr>
<tr>
<td>Return</td>
<td>--,--</td>
<td>--°C</td>
</tr>
<tr>
<td>Sleep</td>
<td>--,--</td>
<td>--°C</td>
</tr>
</tbody>
</table>
• Select the zone to be programmed .................................................................
• Press PROG ........................................................................................................
• Select WAKE ......................................................................................................
• Use the Up/Down keys to set the time for WAKE period ..............................
• Use the Up/Down keys to set the temperature ...............................................  
• Repeat these steps for the LEAVE, RETURN & SLEEP periods ..............
• Press DAY to select the next day to program and repeat .........................

In 5/2 Day mode the thermostat will display “Sat Sun” prompting you to program the temperature levels for the weekend.

• When complete, press DONE to confirm settings and exit ......................

Model: Touch Duo
**Clean Screen**

Pressing the screen will disable all keys, providing you 15 seconds to wipe the screen clean before the keys are re-activated.

**Locking the Keypad**

The thermostat has a keypad lock facility.

- To activate the lock press the bottom right corner of the display and hold for 10 secs.
- When activated, you will see the Keypad Lock symbol. 🗝️
- To cancel, press the bottom right corner of the display again for 10 secs.
Temperature Control

The keys under the temperature display allow you to adjust the set temperature.

When you press either of these keys, you will see the temperature and the word SET appear on screen.

Select the desired temperature and press [DONE] to confirm and exit.

Note: This new temperature is maintained only until the next programmed comfort level. At this time, the thermostat will revert back to the programmed levels.
Temperature Hold

The temperature Hold function allows you to manually override the current operating program and set a different temperature for a desired period.

- Press HOLD
- Use the top set of Up/Down keys to set the hold period
- Use the center set of Up/Down keys to set the hold temperature
- Press DONE to confirm and exit

To cancel a Temperature Hold, follow the same steps but reduce the time to 00:00.
The **Holiday** function reduces the set temperature in your home to the frost protection temperature setting (see page 19).

The thermostat will maintain this temperature for the duration of the holiday and will then automatically return to the program mode on your return.

- Press **HOLIDAY**
- Enter the desired duration in days
- Press **DONE** to confirm and exit

*Note: A holiday period does not start until 00:00 the next day. For example, if you set a holiday period on Friday for 2 days, Saturday will be counted as the first day and the thermostat will revert back to the programmed schedule at 00:00 on Monday.*

To cancel a Holiday setting, reduce the Holiday time to 00 days.
Frost Mode

Pressing the 🔄 key once will place the thermostat in frost protect mode.

In this mode, the thermostat will display the frost icon and will only turn the heating on should the room temperature drop below the set frost temperature (see page 19).

Should the heating be turned on whilst in frost mode, the flame symbol will be displayed.

To cancel the frost protect mode, press the 🔄 key once.
**Heating On/Off**

The heating is indicated ON when the flame icon is displayed.

When the flame icon is absent, there is no requirement for heating to achieve the set temperature but the thermostat remains active.

To turn the thermostat OFF completely, press and hold the Power key

The display and heating output will be turned off completely.*

To turn the thermostat back ON, press the Power key once

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*See Feature 3 on page 19*
Optional Features Explained

THE FOLLOWING SETTINGS ARE OPTIONAL AND IN MOST CASES NEED NOT BE ADJUSTED

Feature 01 – Temperature Format: This function allows you to select between °C or °F.

Feature 02 - Switching Differential: This function allows you to increase the switching differential of the thermostat. The default is 1°C which means the thermostat will switch the heating on 1°C below the set temperature and will turn it off when the set temperature is achieved. With a 2°C differential, the heating will switch on 2°C below the set temperature and will switch off when the set temperature is achieved.

Feature 03 - Frost Protect: You can set whether the thermostat will maintain the frost temperature when the thermostat display is turned off. As a default, this is enabled.

Feature 04 – Frost Protect Temperature: This is the temperature maintained when the thermostat is in frost mode. The range is 07-17°C. The default is 12°C and is suitable for most applications.

Feature 05 – Output Delay: To prevent rapid switching, an output delay can be entered. This can be set from 00 -15 minutes. The default is 00 which means there is no delay.

Feature 06 – Communication Address: Not used on this Model.
Feature 07 – Temperature Up/Down Limit: This function allows you to limit the use of the up and down keys. This limit is also applicable when the thermostat is locked and so allows you to give others limited control over the heating system.

Feature 08 – Optimum Start: Optimum start will delay the start up of the heating system to the latest possible moment to avoid unnecessary heating and ensure the building is warm at the programmed time. The thermostat uses the rate of change information to calculate how long the heating needs to raise the building temperature 1°C (with a rate of change of 20, the thermostat has calculated the heating needs 20 minutes to raise the building temperature 1°C) and starts the heating accordingly.

Feature 09 – Rate Of Change: This is the number of minutes the thermostat has calculated it takes to raise your building temperature 1°C. The thermostat will continue to monitor and learn the heat up time of your home to optimise heating efficiency.

Feature 10 - Programming Mode: The thermostat offers 2 programming methods. Weekday/Weekend allows you to program 4 comfort levels for the weekdays and 4 different comfort levels for the weekend. In 7 Day program mode, each day has 4 comfort levels that can be programmed independently.
Adjusting the Optional Settings

To adjust the optional settings, follow these steps.

- Select the zone to be programmed
- Press PROG
- Press SETUP

- Use the Up/Down keys at the top of the screen to select the feature number (shown on page 22) and then use the Up/Down keys in the center to adjust the setting.
- Press DONE to confirm settings and exit.
## Optional Settings - Feature Table

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>DESCRIPTION</th>
<th>SETTING</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Temperature Format</td>
<td>00 = °C, 01 = °F (°C = Default)</td>
</tr>
<tr>
<td>02</td>
<td>Switching Differential</td>
<td>0.5° - 3.0°C (1°C = Default)</td>
</tr>
<tr>
<td>03</td>
<td>Frost Protect</td>
<td>00 = Disabled, 01 = Enabled (01 = Default)</td>
</tr>
<tr>
<td>04</td>
<td>Frost Protection Temperature</td>
<td>07° - 17°C (12°C = Default)</td>
</tr>
<tr>
<td>05</td>
<td>Output Delay</td>
<td>Enter Value: 00 - 15 Minutes (00 = Default)</td>
</tr>
<tr>
<td>06</td>
<td>Communications Address</td>
<td>Not used on this Model</td>
</tr>
<tr>
<td>07</td>
<td>Up/Down Temperature Limit</td>
<td>00° - 10°C (00 = Default)</td>
</tr>
<tr>
<td>08</td>
<td>Optimum Start</td>
<td>00 = Disabled (Default)</td>
</tr>
<tr>
<td>09</td>
<td>Rate of Change</td>
<td>01 = 01hr, 02 = 02hr, 03 = 03hr</td>
</tr>
<tr>
<td>10</td>
<td>Program Mode</td>
<td>Minutes to raise by 1°C</td>
</tr>
</tbody>
</table>

Model: **Touch Duo**
Re-calibrating the Thermostat

If you need to re-calibrate the thermostat, follow these steps.

- Press and hold the Power key to turn the thermostat OFF
- Press and hold the Power key until the temperature for ZONE 1 appears on screen
- Use the Up/Down keys to configure the new temperature
  Or select ZONE 2
- Use the Up/Down keys to configure the new temperature for ZONE 2
- Press DONE to confirm
- Press the Power key once to turn the thermostat back ON
Factory Reset

The thermostat has a reset function to restore all settings to their factory defaults.

To perform a factory reset, follow these steps:

- Press and hold the SCREEN key
- Once all of the icons on the screen have appeared press DONE
- The thermostat has been successfully reset
- Press the Power key once to turn the thermostat back ON

All icons displayed simultaneously.

Factory reset is complete.
Error Codes

Zone 1
E0 = The internal sensor has developed a fault.
You should contact your thermostat retailer for assistance.

Zone 2
E0 = The remote air sensor has either not been connected,
has been wired incorrectly or has developed a fault.
Wiring Diagram
Touch Duo with 2 Heating Zone Valves

P/L = Permanent Live
S/L = Switched Live

Heating Valve Zone 1

L
N
P/L
To Boiler S/L

Heating Valve Zone 2

L
N
P/L
To Boiler S/L

Zone 2 Probe

Neutral
Live

Supply In
85-230V AC
Max Load 3 Amps
P/L = Permanent Live
S/L = Switched Live

230VAC
Z2 Room Sensor

Touch Duo

Model: Touch Duo
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Or view technical specifications directly on our website:
www.heatmiser.com

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